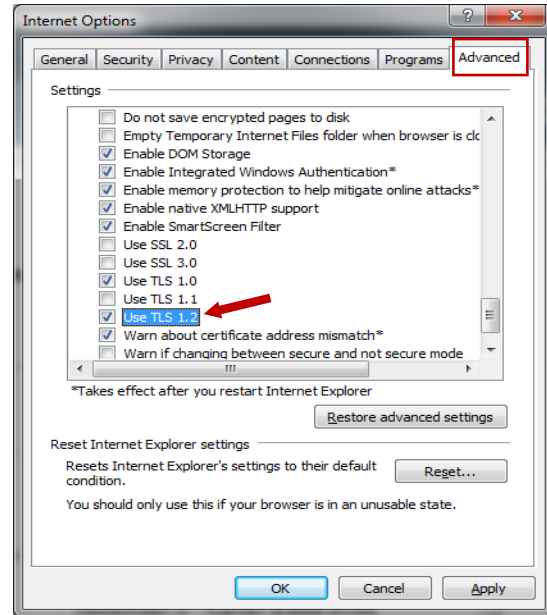***UPDATE YOUR BROWSER to the most current version.***

If you cannot update your browser, use the following steps to set the necessary security settings

For Internet Explorer® or Chrome™ users:

1. Do one of the following:
   - In IE, select **Tools** > **Internet options**.
   - In Chrome, select ☰ > **Settings** > **Show advanced settings** > **Change proxy settings.**
2. Select the **Advanced** tab.
3. Scroll down to Security and verify that **Use TLS 1.2** has a checkmark. If needed, select the option to enter a checkmark and then select **Apply**.
4. Restart the browser

For FireFox® users:

1. In the URL address field, type **about:config** and press **Enter**.
2. Scroll down to **security.tls.version.max.**
3. Verify that the value is **3**. If needed, press **Enter,** type **3**, and select **OK**.
4. Restart the browser